

Solis Products Pty Ltd (24 105 445 289) is committed to protecting your privacy and will only use the information collected about you lawfully. Your privacy is very important to us.

The privacy practices of this notice apply to the website located at <http://www.solisproducts.com> (collectively the "Site") subject to the requirements of applicable law and, in the case of Australia, the requirements of the Privacy Act 1988 (Cth), (as amended by the private sector provisions which came into effect on 21 December 2001) (the "Privacy Act").

If you have any further questions regarding this Privacy Policy please email us at info@solisproducts.com. Also, you may wish to refer to the Office of the Federal Privacy Commissioner which may be contacted at the following site: <https://www.oaic.gov.au/> for more information on the Privacy Act.

This Privacy Policy contains a number of references to other information pages on our Site and other websites. Please note: underlined words and phrases are click-through links to these pages and websites. Solis Products Pty Ltd strongly recommends that as you read this Privacy Policy and that you click on such links to obtain further important details about the Privacy Policy.

PERSONAL INFORMATION

Personal information is collected only when knowingly and voluntarily submitted. For example, we may need to collect such information to provide you with further services or to answer or forward any requests or enquiries. This information includes but is not limited to; your name, contact details, and location. It is our intention that this policy will protect your personal information from being dealt with in any way that is inconsistent with applicable privacy laws in Australia.

USE OF INFORMATION

Personal information that is collected is used only for the purpose for which it is submitted or for such other secondary purposes that are related to the primary purpose, unless we disclose other uses in this Privacy Policy or at the time of collection. Copies of correspondence, that may contain personal information, are stored as archives for record-keeping and back-up purposes only.

COLLECTING INFORMATION ON CUSTOMERS

As part of dealing with us, we collect personal information about you in order for you to take full advantage of our services. To do this it may be necessary for you to provide additional information to us as detailed below.

CREDIT CARD DETAILS

Credit Card details are only stored for the processing of payment and will be deleted once payment is processed.

DISCLOSURE

Apart from where you have consented or disclosure is necessary to achieve the purpose for which it was submitted, personal information may be disclosed in special situations where we have reason to believe that doing so is necessary to identify, contact or bring legal action against anyone damaging,

injuring, or interfering (intentionally or unintentionally) with our rights or property, users, or anyone else who could be harmed by such activities. Also, we may disclose personal information when we believe in good faith that the law requires disclosure.

We may engage third parties to provide you with goods or services on our behalf. In that circumstance, we may disclose your personal information to those third parties in order to meet your request for goods or services.

SECURITY

We strive to ensure the security, integrity and privacy of personal information submitted to us, and we review and update our security measures in light of current technologies. Unfortunately, no data transmission over the Internet can be guaranteed to be totally secure. However, we will endeavour to take all reasonable steps to protect the personal information you may transmit to us or from our online products and services. Once we do receive your transmission, we will also make our best efforts to ensure its security on our systems.

In addition, our employees and the contractors who provide services related to our information systems are obliged to respect the confidentiality of any personal information held by us. However, we will not be held responsible for events arising from unauthorised access to your personal information.

ACCESS TO INFORMATION

We will endeavour to take all reasonable steps to keep secure any information which we hold about you, and to keep this information accurate and up to date. If, at any time, you discover that information held about you is incorrect, you may contact us to have the information corrected. In addition, our employees and the contractors who provide services related to our information systems are obliged to respect the confidentiality of any personal information held by us.

LINKS TO OTHER SITES

We provide links to websites outside of our Websites, as well as to third party websites. These linked sites are not under our control, and we cannot accept responsibility for the conduct of companies linked to our website. Before disclosing your personal information on any other website, we advise you to examine the terms and conditions of using that website and its privacy statement.

PROBLEMS OR QUESTIONS

If you have additional privacy related questions, you may send email to info@solisproducts.com.